Phone: 3378 4222

E-mail: dance@sayersballet.com.au Web Site: http://www.sayersballet.com.au



## <u>Complimentary Tickets – only available until 16th</u> <u>November</u>

- If you have a child who is in **two different** items and they are in **different** shows,
- Or if you have one child in one show, and siblings in different shows,

We will supply you with up to **2 complimentary tickets** to the alternate show. (This does not apply if your child is doing the <u>same</u> item in two shows) You must purchase at least 2 tickets to one show in order to receive 2 complimentary tickets to the other show.

Please check you are eligible to receive complimentary tickets before purchasing them. If you purchase the tickets and are not eligible you will not receive a refund.

## PLEASE READ BELOW CAREFULLY

## **How to request Complimentary Tickets:**

This simple system allows you to choose all your own seats and have all of your tickets available to you at the time of booking.

<u>Step 1:</u> Order tickets to ALL shows that you need to watch via the Trybooking link. <u>https://www.trybooking.com/BFDFS</u>

<u>Step 2:</u> Email <u>dance@sayersballet.com.au</u> with the subject line "COMPLIMENTARY TICKET REQUEST" and attach your receipts for tickets to ALL shows. (The easiest way to do this is forward your Trybooking receipt and change the subject line!)

Step 3: We will refund to the credit card that you used to purchase the tickets in Trybooking for the value of 2 x Adult Tickets. This will maintain the validity of your tickets.

N.B. This system will allow you to choose the seats for all tickets that you need. Refunds will be processed via the Trybooking website onto the credit card originally used to purchase tickets ONLY. No credits, bank transfer or other refund methods available. Booking fees cannot be refunded. Refunds will not be processed unless the above steps are followed to provide proof of purchase. Please check with Sayers Admin staff if you are unsure about your eligibility for Complimentary Tickets. Refunds may take up to 5 business days to be processed.

If you have any questions about the concert, please do not hesitate to contact our office!